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COUNTRY CLUB
TELECOMS



COUNTRY CLUB COMMUNICATIONS

Why choose The Comms Guys?

Our easy to manage hosted country club PBX enables you to provide guests with a high-end service without the high-end cost. Empower your staff to efficiently manage guest requests, coordinate with internal employees and deliver accurate information across departments. Meanwhile, give guests the 5-star experience with an extensive array of features and seamless integration with management systems. Even better, these features come as standard so no costly add-ons or separate system to manage. Save on costs and system management, optimize staff communication, and ensure those positive reviews keep rolling in.



- Video Conferencing
- Auto-Attendant
- Call Queues
- Bespoke Voiceovers
- Personalized Hold Music
- CRM Integrations
- Plus a whole lot more!

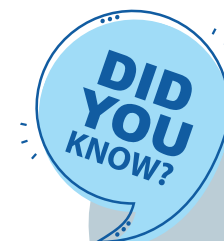


Continuous investment and improvements in our products.

New features added quarterly so your organization is always on the forefront of capabilities.



Our clients see an average cost saving of **40%** when they upgrade to our services.



There are currently over 20,000 users connected to our hosted VoIP system globally!



System Features

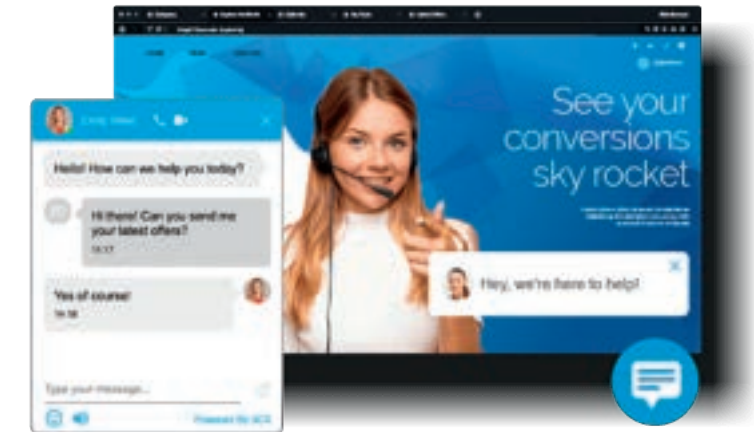
Whether it's your website, or Facebook page, your visitors can contact you via the in-built power of VoIP. Your team can view, manage and respond to messages received from either the in-built website live chat facility, SMS or Facebook integrations. This system enhancement gives visitors even more ways to book a room at your hotel!

- Import/Export Extensions via CSV
- Call Routing by DID & CID (DDI)
- Extensive Codec Support
- Receive Voice Mail via Email
- Calling Line Identification Presentation (CLIP)
- Call Transfers (Blind & Attendant)
- Intercom / Paging
- Call Parking / Pickup
- Real Time System Status
- Voicemail Transcription
- Call Queueing
- Call Recording Transcription and Search
- Apps: iOS, Android, Windows, Mac
- Directory (Company & Private Phonebook)
- Web Conference Dial-In
- Sync with Office 365 (Azure AD)
- Real Time Statistics & Monitoring
- Barge In / Listen In / Whisper
- Call Flow Designer
- Call Recording restrictions (Start/Stop)
- Skill based Routing
- Wallboard
- Customise IP Phone Logo
- Inbuilt Failover



Live Chat: Maximize Website Conversions

- Convert visitors into leads & sales
- Elevate chats to calls or video
- Enhance customer experience
- One easy interface for all



Guaranteed Guest Satisfaction

- Identify guest calls with caller ID and personalize greeting
- Allow guests to schedule wake up calls and do not disturb
- Instantly respond to Facebook page queries directly from 3CX

Integrate Systems for Enhanced Functionality

- Facebook Messenger
- Website live chat & SMS
- CRM, ERP and PMS
- Contact Centre solutions



Fanvil XU Office Handsets

The ideal IP phone with an elegant appearance. The Fanvil XU series provides users direct access to instructions with the intuitive design of one or multiple high-resolution displays and newly increased line keys, offering greater flexibility and productivity, to exceed the demands of your club. The Fanvil XU series delivers an immersive HD audio experience.

- Screen sizes vary from 2.4" to 7"
- Programmable keys on all devices
- USB Ports available on all devices (except X3U)
- Supported PoE on all devices
- Optional External Power Supply
- Indicator Lights
- Call hold, Redial, Call Transfer, Hotline, Voice Mail etc.



X210 High-end Reception Console

The X210 is a high-end enterprise IP phone for users who need to get access to flexible and advanced features to handle medium to high call volumes in their daily work. Featuring 10 DSS keys on 4.3" main color display, up to 96 DSS keys (32 physical) on 2×3.5" side color displays, X210 has up to 106 DSS keys in total to set for BLF, speed dial, group broadcasting etc. It also comes with HD audio, built-in Bluetooth, Wi-Fi connectivity, EHS support, dual Gigabit, PoE, IP camera/SIP door phone integration, delivering vast productivity with these advanced features.

- HD audio on speakerphone and handset
- 4.3" main color display
- Built-in Bluetooth
- 2×3.5" side color displays for DSS keys
- Up to 106 DSS keys (42 tri-colored physical keys)
- Dual Gigabit ports, integrated PoE
- Wi-Fi connectivity (via Wi-Fi dongle)
- Support EHS headset
- Video Codec H.264 support for receiving video calls
- Stand with 2 adjustable angles of 40 and 50 degrees



Fanvil H5 Guest Room IP Phone

With two available colors (White & Black), the Fanvil H5 is a great and affordable choice for your club IP phone. Possessing a 3.5-inch color screen, it is also user-friendly. Your club can customize the information (such as address, logo, related phone numbers etc) on the screen, to offer a better user experience to the hotel guests and visitors.

- Available in Black or White
- Can operate over WiFi
- 3.5-inch 480×320 Color Screen
- 2 SIP line
- 1 USB Port for Phone Charging
- 6 Programmable Keys for Speed Dial Functions
- Support PoE
- Optional External Power Supply
- Indicator Light
- Call hold, Redial, Call Transfer, Hotline, Voice Mail etc.

Fanvil H2U Compact IP Phone

Small and stylish, the Fanvil H2U compact IP phone possesses brand new features including 2 SIP lines, 10 speed dial keys, 1 programmable DSS key and an HD speaker on handset. Supporting desktop and wall-mounted mode, PoE and power supply charging mode, the Fanvil H2U can be applied in multiple scenarios, such as clubhouses, hotels, hospitals, supermarkets and residences.

- 2 SIP Lines
- HD Audio with wideband Codec: G.722, Opus
- 10 speed dial keys, 1 programmable DSS Key
- 3-way Conference
- Desk/wall-mounted mode
- Handset / Hands-free mode
- 10/100 Mbps
- PoE/Power adaptor



WiFi Phones

If you don't have data cabling in place throughout your premises, that's not a problem. With our WiFi handsets all you require is a power outlet. Available in desk or cordless forms, there are enough options to suit all environments.

- These handsets will all work over 2.4 and 5Ghz WiFi networks
- Improve productivity for office staff and cubicle workers via a larger, color display with intuitive design and easy to use line appearances
- Reduce deployment and maintenance cost by opting for one of these WiFi handsets. Avoid costly data cable installation and disruption or damage to your building.



Cordless & Conference Phones

The Polycom SoundStation IP5000 provides a cost-effective, HD sound quality solution for both small conference rooms and executive offices. The IP5000 features Polycom HD Voice technology, broad SIP interoperability, and a modern design that fits into any office environment.

The Yealink CP965 is Yealink's flagship HD IP Conference Phone. It has 13 built in microphones (12x mic array / 1x noise cancelling array) and is suitable for medium and large sized conference rooms.

The Yealink W60 IP DECT Phone is a high performance SIP solution for small to mid sized business where employees are required to handle calls while away from their desks or moving around the premises.



Connect Radio to Phones

The W712 RoIP gateway integrates the radio module in UHF 400-470 MHz and adopts the SIP standard protocol. It's compatible with most brands, easily realizing the interconnection between analog/DMR II digital intercom and SIP devices.

- Integrate 400~470 MHz radio modules to connect the analog/DMR II digital radios
- Compatible with SIP protocol to connect SIP communication devices
- High compatibility with Motorola, Hytera and other mainstream analog/digital radios
- Support HD audio with G.722 and Opus
- Support USB 2.0 interface and TF card interface for data storage or offline upgrade
- Support call recording and call logs of two-way radios and SIP phones
- Dual Megabit Ethernet for network transmission
- Supports the power supply via DC 12V PSU and PoE (at)
- Supports the Web management for devices
- Support desktop and wall-mounted installation



Wired & Wireless Headsets

Wired and wireless headsets empower reception/front desk staff with hands-free communication, ensuring efficient call handling and enabling them to manage inquiries and tasks seamlessly in a busy school environment.

- Wired: Reliable and cost-effective audio solution.
- Wireless: Enhanced mobility and hands-free convenience.
- Clear Audio: Crisp sound quality for communication.
- Noise Cancelling: Minimizes background distractions effectively.
- Multiple Styles: Comfortable options for individual preferences.
- Versatile: Suitable for various tasks and environments.



Professional Voiceover

Give your club that extra luxury feel with branded and bespoke professional voiceovers. Greet your callers with a friendly, recognisable voice and music that represents your brand in the best possible light. Our artists will give life to your script, and are able to deliver in any language you require.

Professional Voiceover

Personalize your brand message

Voice tone, language and terminology all come together to form a personalized brand that fits your club. Our experts will guide you to the perfect script and recording so you are always 100% happy, 100% of the time.

- ★ Greeting Message
- ★ Auto-Attendant
- ★ Voicemail
- ★ On-Hold Message
- ★ Voice Prompts
- ★ Call Queue Message

Our voice overs are produced & mastered in our professional state-of-the-art recording studios and are optimized for exceptionally smooth playback over any phone system. Put simply, we offer the best in telephone voice prompt recording.

“

**Thank you
for calling...**

*We're connecting
you now...*

**Press 1 to be
connected to
reception...**

*Why not check
out these great
deals...*

”



Connectivity

Fiber makes everything, more everything...

From fiber to MPLS to Coax – the running of our operation depends on the very services we provide you to run yours. Trust us. If it works well for our business, it'll work great for yours.

Some of our partners:

Gold Partner: **NATURAL
WIRELESS**

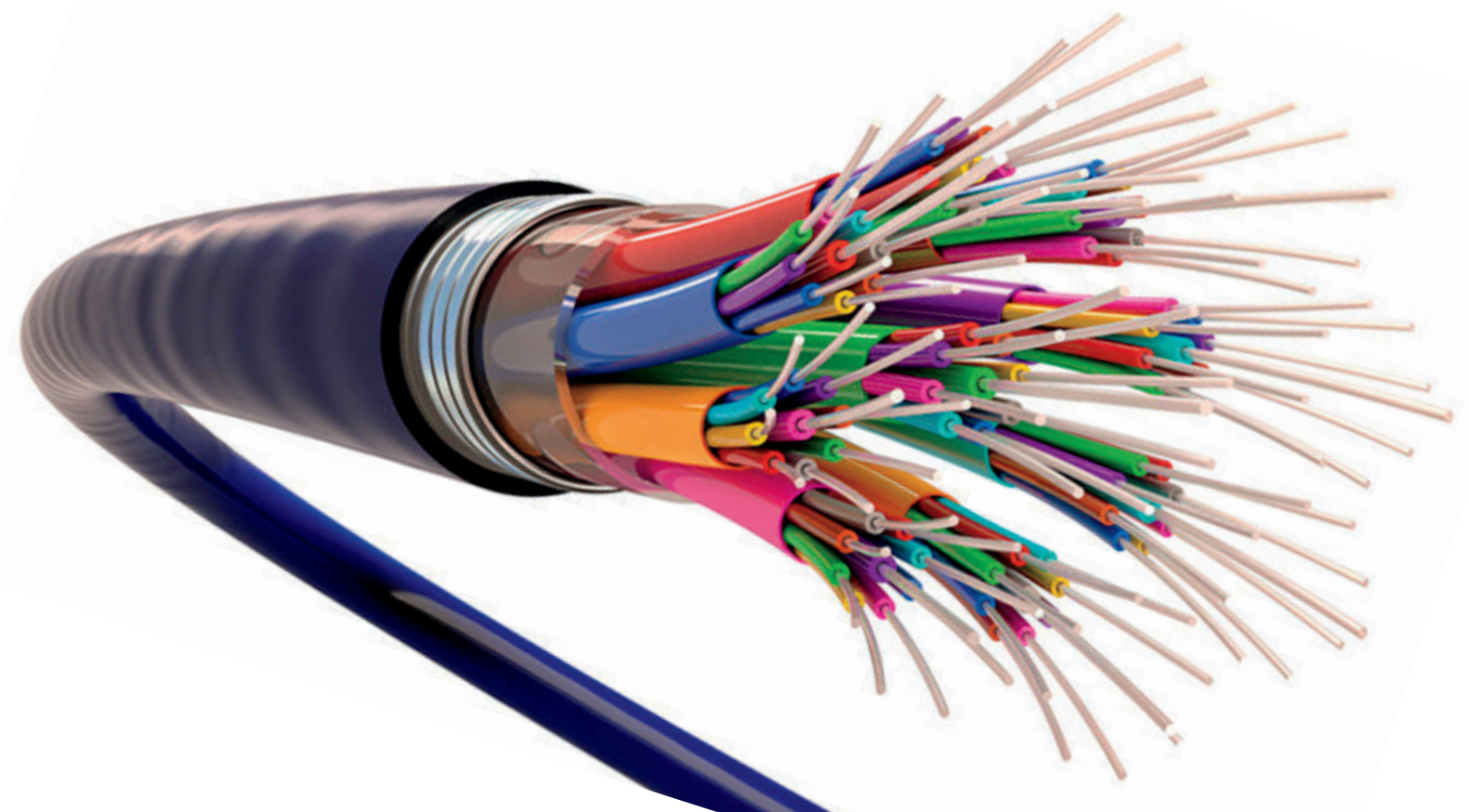


To support a great VoIP service, you need a great internet service. We work with all major internet providers to deliver a seamless, end-to-end solution for all our country club clients. We pride ourselves on providing exceptional solutions fast, and work hard to ensure our clients always end up with their ideal setup in the shortest timeframe.

Fiber for business

Everything about us is fast...

From our customer service to our support, to our engineers to our reps, everyone at The Comms Guys has the same goal: To be good people who do even better work...



Universal WiFi

The Comms Guys partner with UniFi to deliver high-performance WiFi solutions to our country club clients. With a thoughtfully designed product family, our access points and networking equipment will fit into any modern club looking to reap the rewards of high tech WiFi solutions

Log in to your club WiFi once, across all your areas!

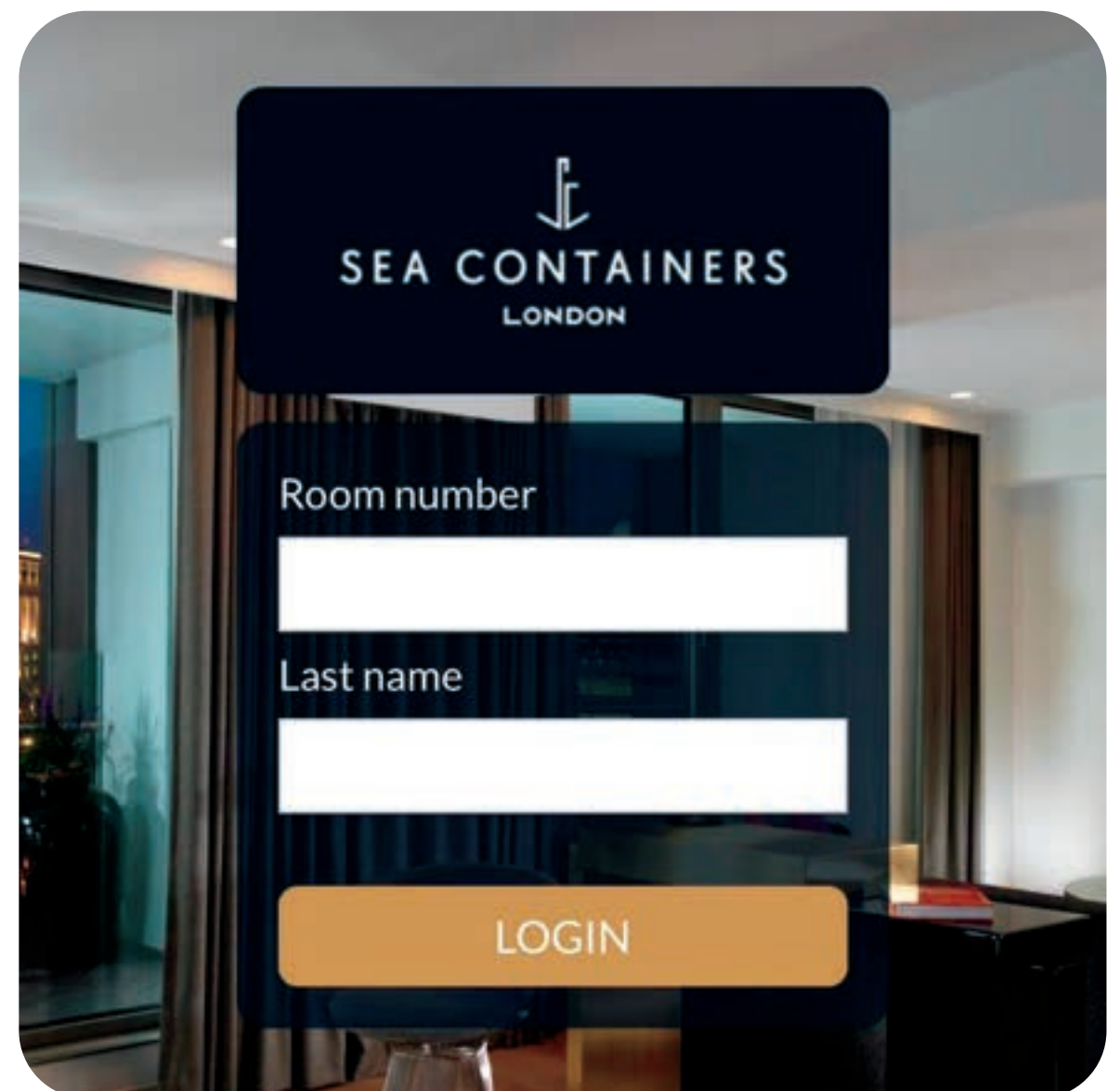
No matter how large or small your club is, with our intelligent WiFi solutions, your team and visitors only need to login once.

Each person logged into the system is recorded in a user database. This can be searched and accessed to show the connection history and details of users that have authenticated, showing when each user logged in and out.



Visitors can access your WiFi however you want them to...

Gathering visitor data is a key element in any clubs marketing playbook. Your visitors can connect to your WiFi by registering with a number of customizable details such as email and social media. You can also increase revenue by offering speed-tier purchase options to your guests.



Cellular Service

Some of our partners:



Whether you're an Apple Aficionado or Samsung Super Fan, maybe a Huawei Hero or a Google God, we've got you covered. We partner with all major cellular networks in the US and provide as much or as little data as your team needs. Globe trotter? No worries. Our data plans allow you to use your cell phone anywhere in the world, so you can keep living your best life.

Power your business with the best networks in the USA!

The team at The Comms Guys are here to support your business with mobile plans that empower you to work from anywhere in the world. With 5G being rapidly deployed across the US, your team can work faster than ever.

No Switch Stress

We've made switching easy...

We've made the switching experience seamless by delivering a consistent and predictable migration process that doesn't disrupt your business.

When your implementation is complete, your seamless customer care experience continues with our award-winning team of experts — Real people dedicated to your business.



T: 212 960 8323

E: sales@thecommsguys.com

W: www.thecommsguys.com

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