



SCHOOL TELECOMS



IMPROVING
COMMUNICATION
IN EDUCATION

Testimonials



3CX has once again been selected as one of PC Pro's top picks in software, with a place on the PC Pro A-list and a 5 star review. 3CX has been highly recommended by the publication as a great solution for business communications.

3CX has just been named UC Platform Supplier of the year at the 2020 Comms Business Awards. Every year the Comms Business Awards brings together the best of the ICT Channel, and we're proud that the 3CX Communications solution was recognised by these industry leaders.



3CX has been named as Best Unified Communications Software Company 2021 by Digital.com. The communication system made the list based on 3CX's ability to help improve collaboration between onsite and remote staff, and was recognised for its seamless CRM integration.

Why choose The Comms Guys?

3CX's easy to manage school PBX gives your staff high-end features, without the high-end cost. In today's digital-first world, your education facility needs to be more agile than ever before and able to respond to queries quickly by ensuring the faculty is equipped to handle a constant flow of queries across multiple channels. From academy trusts to world-class universities, we enable institutions to manage costs, staff and students more efficiently. The Comms Guys provide a simple, easy to use solution to many of the communications challenges faced by today's schools, colleges, and universities.



- Video live streaming: For classes and 1-2-1 meetings
- Record: Allow unavailable students to watch classes on demand
- Whiteboard: Collaborate on group projects
- Integrated chat
- Polling System
- Class control

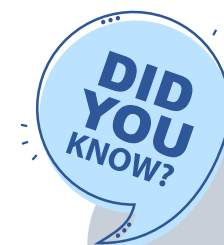


Continuous investment and improvements in our products.

New features added quarterly so your organisation is always on the forefront of capabilities.



Our clients see an average cost saving of 40% when they upgrade to our services.



250,000 customers worldwide use 3CX including McDonalds, Hugo Boss, Ramada Plaza Antwerp, Harley Davidson, Wilson Sporting Goods and Pepsi!



System Features

Whether its your website, or Facebook page, parents can contact you via the in-built power of 3CX. Your team can respond to messages received from either the in-built website live chat facility, SMS or Facebook integrations. This system enhancement gives callers even more ways to connect with your school.

- Import/Export Extensions via CSV
- Call Routing by DID & CID (DDI)
- Extensive Codec Support
- Receive Voice Mail via Email
- Calling Line Identification Presentation (CLIP)
- Call Transfers (Blind & Attendant)
- Intercom / Paging
- Call Parking / Pickup
- Real Time System Status
- Voicemail Transcription
- Call Queueing
- Call Recording Transcription and Search
- 3CX Apps: Web Client, iOS, Android, Windows, Mac
- Directory (Company & Private Phonebook)
- Web Conference Dial-In
- Sync with Office 365 (Azure AD)
- Real Time Statistics & Monitoring
- Barge In / Listen In / Whisper
- Call Flow Designer
- Call Recording restrictions (Start/Stop)
- Skill based Routing
- Wallboard
- Customise IP Phone Logo
- Inbuilt Failover



Live Chat: Improve Parent Communications

- Connect parents to reception via website chat box
- Elevate chats to calls or video
- Enhance customer experience
- One easy interface for all



Work from anywhere, any time!

- Easily transfer calls and chat with colleagues.
- Answer Facebook and website chats.
- Change your status and see your team's availability.
- Start a video call from your smartphone.



Integrate Systems for Enhanced Functionality

- Facebook Messenger
- Website live chat & SMS
- CRM, ERP and PMS
- Contact Centre solutions



Fanvil XU Office Handsets

The ideal IP phone with an elegant appearance. The Fanvil XU series provides users direct access to instructions with the intuitive design of one or multiple high-resolution displays and newly increased line keys, offering greater flexibility and productivity, to exceed the demands of your school. The Fanvil XU series delivers an immersive HD audio experience.

- Screen sizes vary from 2.4" to 7"
- Programmable keys on all devices
- USB Ports available on all devices (except X3U)
- Supported PoE on all devices
- Optional External Power Supply
- Indicator Lights
- Call hold, Redial, Call Transfer, Hotline, Voice Mail etc.



X210 High-end Reception Console

X210 is a high-end enterprise IP phone for users who need to get access to flexible and advanced features to handle medium to high call volumes in their daily work. Featuring 10 DSS keys on 4.3" main color display, up to 96 DSS keys (32 physical) on 2×3.5" side color displays, X210 has up to 106 DSS keys in total to set for BLF, speed dial, group broadcasting etc. It also comes with HD audio, built-in Bluetooth, Wi-Fi connectivity, EHS support, dual Gigabit, PoE, IP camera/SIP door phone integration, delivering vast productivity with these advanced features.

- HD audio on speakerphone and handset
- 4.3" main color display
- Built-in Bluetooth
- 2×3.5" side color displays for DSS keys
- Up to 106 DSS keys (42 tri-colored physical keys)
- Dual Gigabit ports, integrated PoE
- Wi-Fi connectivity (via Wi-Fi dongle)
- Support EHS headset
- Video Codec H.264 support for receiving video calls
- Stand with 2 adjustable angles of 40 and 50 degrees



Wired & Wireless Headsets

Wired

The Fanvil HT201 is an over-the-head style headset which is made for receptionists or call centre staff. Coupled with noise cancellation technology and wideband audio, it delivers clearer conversations and offers a more professional customer experience on every call.



Fanvil H2U Compact IP Phone

Small and stylish, Fanvil H2U compact IP phone possesses brand new features including 2 SIP lines, 10 speed dial keys, 1 programmable DSS key and an HD speaker on handset. Supporting desktop and wall-mounted mode, PoE and power supply charging mode, Fanvil H2U is more than a school phone and also can be applied in multiple scenarios, such as hotels, hospitals, supermarkets and residences.

- 2 SIP Lines
- HD Audio with wideband Codec: G.722, Opus
- 10 speed dial keys, 1 programmable DSS Key
- 3-way Conference
- Desk/wall-mounted mode
- Handset / Hands-free mode
- 10/100 Mbps
- PoE/Power adaptor

Wireless

The Poly SAVI 8245 OFFICE is a Convertible DECT Headset that offers connectivity to PC/Softphones via USB, Mobile phones via Bluetooth and Desk phones via RJ-11 telephone Cable. This device offers unlimited talk time. It comes with an additional headset battery that charges on the side of the base station. Talk time of a fully charged battery is 7 hours.



Connectivity

Fibre makes everything, more everything...

From ADSL to FTTC to Leased Lines – the running of our operation depends on the very services we provide you to run yours. Trust us. If it works well for our business, it'll work great for your school.

Some of our partners:

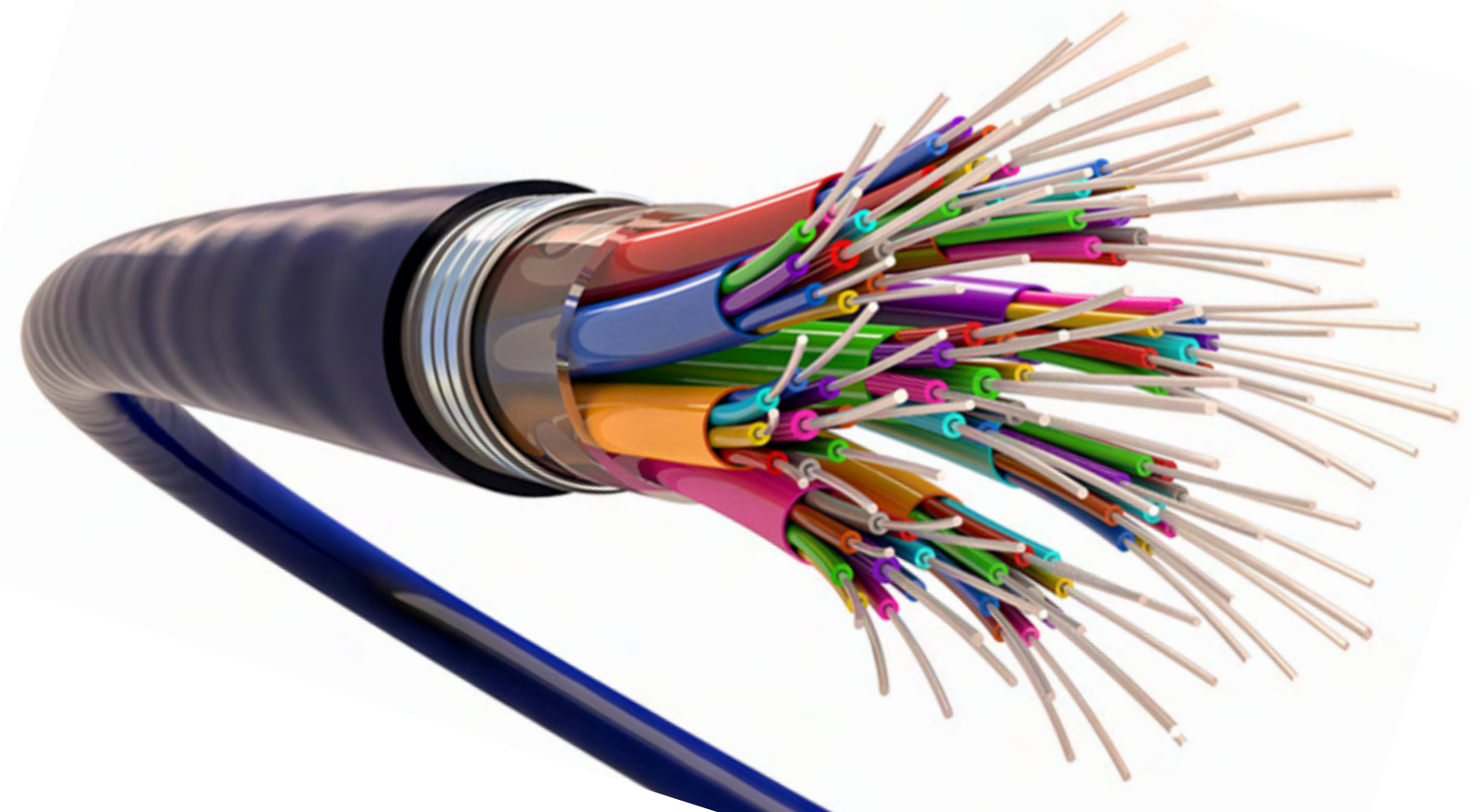


To support a great VoIP service, you need a great internet service. We work with all major internet providers to deliver a seamless, end-to-end solution for all our education clients. We pride ourselves on providing exceptional solutions fast, and work hard to ensure our clients always end up with their ideal setup in the shortest timeframe.

Fibre for schools

Everything about us is fast...

From our customer service to our support, to our engineers to our reps, everyone at The Comms Guys has the same goal: To be good people who do even better work...



Mobile Service

Whether you're an Apple Aficionado or Samsung Super Fan, maybe a Huawei Hero or a Google God, we've got you covered. We partner with all major mobile networks in the UK and provide as much or as little data as your team needs. Globe trotter? No worries. Our data plans allow you to use your mobile anywhere in the world, so you can keep living your best life.

Power your school with the best networks in the UK!

The team at The Comms Guys are here to support your school with mobile plans that empower you to work from anywhere in the world. With 5G being rapidly deployed across the UK, your team can work faster than ever.



Some of our partners:



Gamma

No Switch Stress

We've made switching easy...

We've made the switching experience seamless by delivering a consistent and predictable migration process that doesn't disrupt your business.

When your implementation is complete, your seamless customer care experience continues with our award-winning team of experts — Real people dedicated to your school.

Our Process

Securing the best strategy for your electricity or gas service is an important reason to work with us, but not the only one. Working with The Comms Guys, you are assured of a process that is transparent, rigorous and focussed on your success.

Our expert energy team at The Comms Guys are here to help you pay less for your school's gas and electricity. We compare over 25 suppliers and handle the switch over process, giving you a seamless transition.



Cost Analysis

We identify hidden fees, surcharges, taxes and line item fees that can turn a low-rate offer into unexpectedly high costs over time.



Supplier Review

We carefully match proven energy suppliers with your needs for billing, flexibility, geography and other factors.



Contract Negotiation

We perform all due diligence to meet your corporate needs, resolving contract uncertainties and potential risks before you sign.

School Energy

The Comms Guys as a Supplier

In addition to providing communications solutions, The Comms Guys is a trusted retail supplier of electricity and gas.



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