



RECRUITMENT TELEPHONY



EMPOWER YOUR RECRUITERS

Testimonials



3CX has once again been selected as one of PC Pro's top picks in software, with a place on the PC Pro A-list and a 5 star review. 3CX has been highly recommended by the publication as a great solution for business communications.

3CX has just been named UC Platform Supplier of the year at the 2020 Comms Business Awards. Every year the Comms Business Awards brings together the best of the ICT Channel, and we're proud that the 3CX Communications solution was recognised by these industry leaders.



3CX has been named as Best Unified Communications Software Company 2021 by Digital.com. The communication system made the list based on 3CX's ability to help improve collaboration between onsite and remote staff, and was recognised for its seamless CRM integration.

Why choose The Comms Guys?

3CX's easy to manage business PBX gives your staff high-end features, without the high-end cost. In today's digital-first world, your business needs to be more agile than ever before and able to respond to queries quickly by ensuring your team are equipped to handle a constant flow of queries across multiple channels. From solo champions to global giants, we enable organisations to manage costs and staff more efficiently. The Comms Guys provide a simple, easy to use solution to many of the communications challenges faced by today's recruiters.



- Video live streaming: For interviews and meetings
- Collaborate with instant chat
- Integrate with your CRM
- Enhanced analytics
- Remote Working
- Hot-Desking

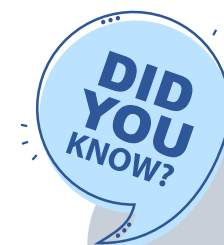


Continuous investment and improvements in our products.

New features added quarterly so your organisation is always on the forefront of capabilities.



Our clients see an average cost saving of 40% when they upgrade to our services.



250,000 customers worldwide use 3CX including McDonalds, Hugo Boss, Ramada Plaza Antwerp, Harley Davidson, Wilson Sporting Goods and Pepsi!



System Features

Whether its your website, or Facebook page, clients and candidates can contact you via the in-built power of 3CX. Your team can respond to messages received from either the in-built website live chat facility, SMS or Facebook integrations. This system enhancement gives callers even more ways to connect with your business.

- Import/Export Extensions via CSV
- Call Routing by DID & CID (DDI)
- Extensive Codec Support
- Receive Voice Mail via Email
- Calling Line Identification Presentation (CLIP)
- Call Transfers (Blind & Attendant)
- Intercom / Paging
- Call Parking / Pickup
- Real Time System Status
- Voicemail Transcription
- Call Queueing
- Call Recording Transcription and Search
- 3CX Apps: Web Client, iOS, Android, Windows, Mac
- Directory (Company & Private Phonebook)
- Web Conference Dial-In
- Sync with Office 365 (Azure AD)
- Real Time Statistics & Monitoring
- Barge In / Listen In / Whisper
- Call Flow Designer
- Call Recording restrictions (Start/Stop)
- Skill based Routing
- Wallboard
- Customise IP Phone Logo
- Inbuilt Failover



Live Chat: Improve Your Communications

- Connect leads to recruiters via website chat box
- Elevate chats to calls or video
- Enhance customer experience
- One easy interface for all



Work from anywhere, any time!

- Easily transfer calls and chat with colleagues.
- Answer Facebook and website chats.
- Change your status and see your team's availability.
- Start a video call from your smartphone.



Integrate Systems for Enhanced Functionality

- Facebook Messenger
- Website live chat & SMS
- CRM, ERP and PMS
- Contact Centre solutions



Integrations

Increasing consultants efficiency and productivity!

Make more calls with click to dial, tailor your call answering with intelligent screen-pop, automatically time & date stamp calls into your CRM, view call recordings inside your CRM, and much more...

- Click-to-Dial
- Screen-Pop
- Auto Activity Logging
- Contact Sync
- Caller Preview
- Manual Activity Logging

Some of our partners:

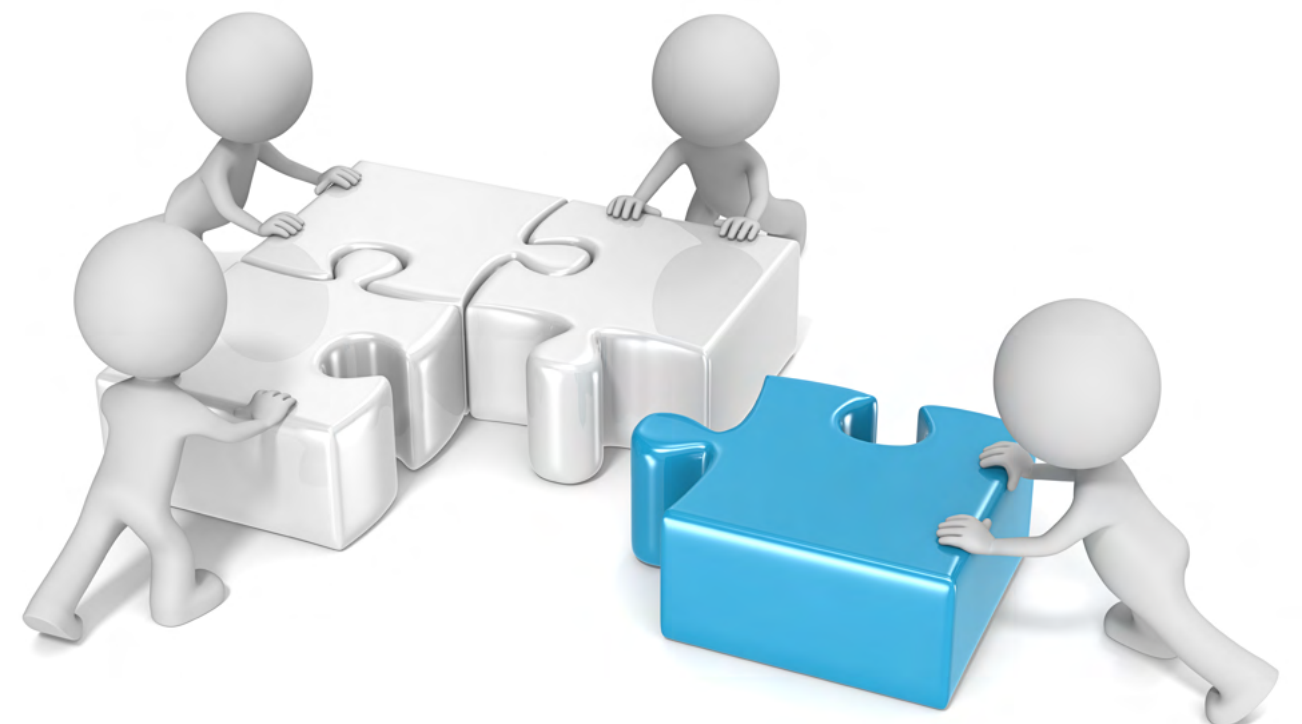


We have built great relationships with leading CRM to continually develop a complete end-to-end solution for all our clients. You have already invested in the tools you use, and our aim is to compliment that effort to improve efficiency and productivity within your teams.

Integrate your systems

Making life easier for your team!

Whichever CRM your company uses, our aim is to create intuitive integrations that enable your teams to be more productive, by removing unnecessary admin tasks. We've already built great relationship with some of the major CRM players in the recruitment space, so we may already have an 'out of the box' solution ready and waiting for you!



Fanvil XU Office Handsets

The ideal IP phone with an elegant appearance. The Fanvil XU series provides users direct access to instructions with the intuitive design of one or multiple high-resolution displays and newly increased line keys, offering greater flexibility and productivity, to exceed the demands of your business. The Fanvil XU series delivers an immersive HD audio experience.

- Screen sizes vary from 2.4" to 7"
- Programmable keys on all devices
- USB Ports available on all devices (except X3U)
- Supported PoE on all devices
- Optional External Power Supply
- Indicator Lights
- Call hold, Redial, Call Transfer, Hotline, Voice Mail etc.



Wired & Wireless Headsets

Wired

The Fanvil HT201 is an over-the-head style headset which is made for receptionists or call centre staff. Coupled with noise cancellation technology and wideband audio, it delivers clearer conversations and offers a more professional customer experience on every call.



Wireless

The Poly SAVI 8245 OFFICE is a Convertible DECT Headset that offers connectivity to PC/Softphones via USB, Mobile phones via Bluetooth and Desk phones via RJ-11 telephone Cable. This device offers unlimited talk time. It comes with an additional headset battery that charges on the side of the base station. Talk time of a fully charged battery is 7 hours.



Connectivity

Fibre makes everything, more everything...

From ADSL to FTTC to Leased Lines – the running of our operation depends on the very services we provide you to run yours. Trust us. If it works well for our business, it'll work great for yours.

Some of our partners:

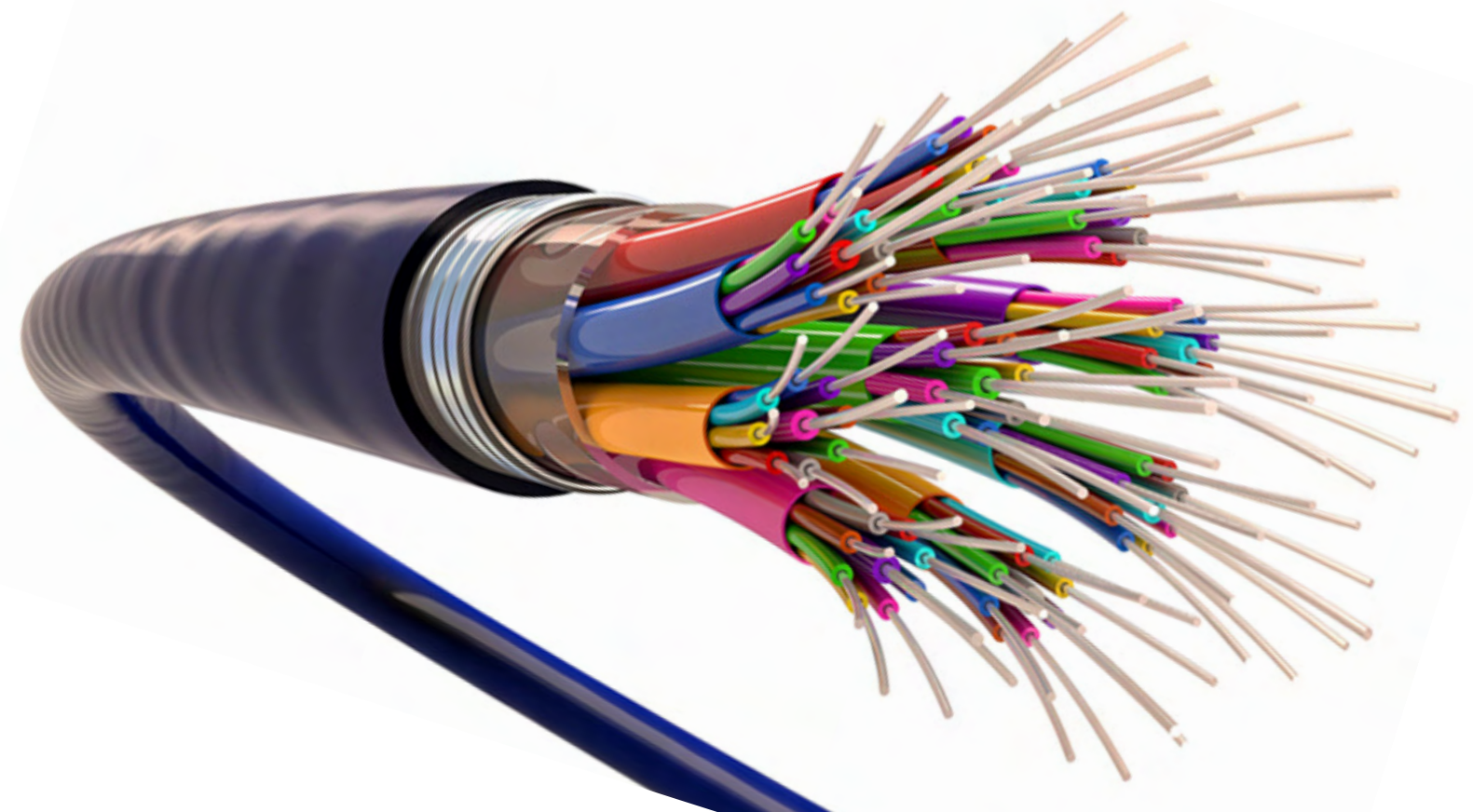


To support a great VoIP service, you need a great internet service. We work with all major internet providers to deliver a seamless, end-to-end solution for all our recruitment clients. We pride ourselves on providing exceptional solutions fast, and work hard to ensure our clients always end up with their ideal setup in the shortest timeframe.

Fibre for business

Everything about us is fast...

From our customer service to our support, to our engineers to our reps, everyone at The Comms Guys has the same goal: To be good people who do even better work...



Mobile Service

Whether you're an Apple Aficionado or Samsung Super Fan, maybe a Huawei Hero or a Google God, we've got you covered. We partner with all major mobile networks in the UK and provide as much or as little data as your team needs. Globe trotter? No worries. Our data plans allow you to use your mobile anywhere in the world, so you can keep living your best life.

Power your business with the best networks in the UK!

The team at The Comms Guys are here to support your business with mobile plans that empower you to work from anywhere in the world. With 5G being rapidly deployed across the UK, your team can work faster than ever.



Some of our partners:



Gamma

No Switch Stress

We've made switching easy...

We've made the switching experience seamless by delivering a consistent and predictable migration process that doesn't disrupt your business.

When your implementation is complete, your seamless customer care experience continues with our award-winning team of experts — Real people dedicated to your business.

Our Process

Securing the best strategy for your electricity or gas service is an important reason to work with us, but not the only one. Working with The Comms Guys, you are assured of a process that is transparent, rigorous and focussed on your success.



Cost Analysis

We identify hidden fees, surcharges, taxes and line item fees that can turn a low-rate offer into unexpectedly high costs over time.



Supplier Review

We carefully match proven energy suppliers with your needs for billing, flexibility, geography and other factors.



Contract Negotiation

We perform all due diligence to meet your corporate needs, resolving contract uncertainties and potential risks before you sign.

Our expert energy team at The Comms Guys are here to help you pay less for your company's gas and electricity. We compare over 25 suppliers and handle the switch over process, giving you a seamless transition.

Business Energy

The Comms Guys as a Supplier

In addition to providing communications solutions, The Comms Guys is a trusted retail supplier of electricity and gas.



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